

Annex 3) Service Description for the nuwacom Software

General Information

Nuwacom is an AI-powered workspace designed for enterprise teams that need to automate workflows securely and efficiently. It enables users to create, manage, and collaborate on tasks using AI agents that can access and act on internal data - always within the boundaries of organizational policies and compliance requirements.

The platform supports a wide range of use cases, such as preparing briefings, generating multilingual content, coordinating stakeholder updates, or automating recurring communication tasks. AI agents are integrated into workflows and connected to third-party tools like Google Workspace, SharePoint, and Confluence, making it easier to manage work across systems without switching contexts.

A built-in knowledge base provides fast access to internal documents and information, while a collaborative editor supports real-time content creation and review. All activities are compliant with GDPR and enterprise governance standards.

Nuwacom is built to fit into existing IT landscapes while providing teams with practical, AI-driven support for their daily work.

Access

Access to Nuwacom is available via web browsers, mobile apps, and desktop applications. Users log in with their Nuwacom credentials or via Single Sign-On (SSO).

Core Features

Function	Description
Chat	Interactive chat for generating content and answering specific questions.
Create	AI-assisted document generation with real-time collaboration in the editor.
Agents	Powerful assistants that access internal data and automate repetitive tasks.
Projects	Structure and organize all related chats and document under dedicated projects for better clarity, access control, and reuse
Prompts	Custom prompts enable targeted control of AI responses. Predefined input templates speed up frequent tasks and requests.
Knowledge Base	Centralized management and efficient search across internal company documents. The platform supports uploading new documents to expand the knowledge base.
Workflows	Configurable AI agents that combine multiple steps into automated workflows—e.g., generating content, sending notifications, and updating systems.

More information can be found at www.nuwacom.ai or <https://docs.nuwacom.ai/product/productguide>